

Colossus B&B and Self Catering 2017

Full Booking Terms and Conditions

1 For telephone and email bookings: Deposits are non transferable and non refundable. £100 per room is required. Once a deposit is paid a contract has been entered into and it will be deemed that the client has agreed with the Booking Terms and Conditions. If a booking is for 2 days or less then full payment is required. For online bookings please see the relevant online provider conditions.

2 Due to our remote location every effort will be made to re-let cancelled accommodation however a charge of 95% of the total cost will be due if the accommodation is not re-let. If cancellation is within 7 days of arrival the full cost will be due. Please insure against such eventuality and any travel delays etc. If your deposit is paid by debit or credit card then these details will be kept securely and in case of the eventuality of cancellation whereby the remaining amount due will be automatically processed. If room(s) are re-let then a refund or part refund will be made to the same card within 48 hrs of the planned departure date. If a deposit is paid by cheque or bank transfer then an invoice for the remaining outstanding amount will be emailed/posted. Payment terms will be given on the invoice.

3 If due to circumstances beyond our control our accommodation is unavailable we will endeavour to find an alternative. This cannot be guaranteed.

4 The Proprietors reserve the right to claim from the tenant the value of any damage to fixtures, fittings and contents, breakages or theft.

5 The person making the booking must have reached the age of 18 years.

6 The accommodation must not be sub-let without the permission of the proprietors. Only the named person who booked and the number thereof, may occupy the room/s.

7 The room/s must be left in a clean and tidy condition. The proprietors reserve the right of access to rooms for checking and maintenance at any time and also for daily servicing. Every consideration will, of course, be given to the privacy of the guests.

8 No liability can be accepted for any personal injury, or loss or damage to guests property and that cover should be secured by the tenants insurance.